

Your satisfaction Our promise



Our unique range of homes shares the design excellence and attention to detail that you expect from Mactaggart & Mickel Homes.

To provide handcrafted homes

constructed by a team of highly skilled tradespeople using well-tested homebuilding methods, giving you, our customers a unique and superior home.

To employ best practices

that are based on 85 years experience of assuring the highest standards of construction are used in the creation of our homes.

To monitor industry standards

and invest in innovation, thus exceeding many statutory requirements.

To formalise our commitment to responsible, low carbon business practices

striving to reduce our business impact on the environment and in the communities in which we create.

To strive towards zero defects

in our homes, resulting in peace of mind for you.

To employ fully trained sales consultants

creating sales centres manned by confident, friendly and informed staff. This provides a consistent Point Of Contact which ensures that excellent relationships with you are built and maintained.

To guarantee your entry date

offering you peace of mind by providing you with a guaranteed entry date on the conclusion of your missives.*

To undertake a dedicated run-in procedure on your new home

with greater efficiency to minimise any disruption to you and with services that include a pre-entry inspection, new home demonstration and dedicated After Sales Care for 2 years.

To tell you about the new Consumer Code For Homebuilders

with which our established sales procedures and practices comply and exceed.

* Please check with your Sales Consultant on the availability of this guarantee on your individual home.

A few home truths about Mactaggart & Mickel Homes

We've been building superior homes since 1925

We only build quality homes

We extend our after sales customer care for 2 years

We employ our own workforce

We're proud that we have many 2nd and 3rd generation purchasers

We offer guaranteed entry dates – on selected plots – unique amongst all home builders

www.macmic.co.uk

excellence 

